

PRIVACY STATEMENT

This privacy statement tells you how we handle the agency with your information.

What data are recorded by us?

You sell or rent your property when you call us as a broker in the sale or rental of your property, our agency submits the following information attached:

- your name, address and contact information such as your phone number and email address
- the reason for selling or rental, for example, larger living or change of job
- the date of notification of the object and the time that the object for sale or rent is or was
- the definition and characteristics of the object as the asking price or rental rate, year of construction, the surfaces and layout, cadastral data and real-property value
- images such as photos and videos of the object.
- the reason for a possible withdrawal of the conciliation procedure
- if the item is sold or leased, the transaction data such as sales or rental price and the transaction date
- other information you provide to us , you are looking for a different object

When you us agency engages in the purchase or rental of a property or an appointment occurs with an object, our agency can capture the following information:

- your name, address and contact information such as your phone number and email address
- the search profile that your wishes regarding recorded an object
- information about your current location, such as the purchase or rent the reason for purchase or rent, for example, larger living or change of job
- your age and income group and family structure
- when an object purchased or leased, the transaction details such as the purchase or rental price and the transaction date
- other information you provide to us will not buy or rent a property from someone who uses our agency.

If you bought or rented a property and the seller or lessor assisted by our agency, our agency can capture the following information:

- your name, address and contact information such as your phone number and email address
- information about the object that you have purchased or leased as the address, characteristics of the property, the purchase or rental price and the trade date
- the reasons for sale or rent
- your age and income group and family structure
- data on your old property such as purchase or rent

- other information you provide to us where our agency uses this information for



You sell or rent your property if you are looking for a different object Our agency uses your information to carry out the mediation mission that you have given us. Your data may also be used:

- to bring your property to the public's attention on our agency website or sales brochures
- to conduct appraisals and other valuations (your object is used only as a reference piece)
- for performing analysis and reporting agency so that we can improve services
- for sending information about products and services of our agency; if you want to opt out please do contact us. You're looking at another object

When you enable our agency to purchase or lease of an object or an appointment occurs with an object. Your data may also be used:

- to send you information about other objects
- to perform analysis and reporting so we can improve our services
- to create formal documents; Deed, sales contract, (OTD) Contract for services or Estimation You buy or rent a property from someone who uses the services of our agency.

Our agency uses your information to maintain contact with you, for example, to send you the contract. Your data may also be used:

- for advisory purposes, when requested to do so - to perform analysis and reporting so we can improve our services
- for the preparation of formal documents; Deed, sales contract, (OTD) Contract for services or Estimation Security and retention Our agency will ensure that your data is adequately protected so your data is protected from unauthorized use, unauthorized access, alteration and unlawful destruction. Your data will be stored as long as necessary for the purposes identified above or to the extent necessary to comply with legal obligations and to resolve any disputes. Inspection, correction and deletion

Requests for access, targeting correction or deletion of data in our agency stating your name and address. Our agency will respond in principle within four weeks on a request for access or correction request. In case of a request for removal our agency will remove the personal data as soon as possible, except to the extent required by law to keep the personal data or (other) compelling reasons to oppose removal.

Ask?

Elzbach Real Estate Boutique takes your privacy very seriously. If you have questions, do not hesitate to contact our agency.